



Our Mission

- To support participants to become independent in managing their supports
- Linking participants with the most appropriate services to reach their goals
- To support participants to build their capacity to lead a good life

Our Best Practice Model

- **What we are passionate about?** Independent support coordination: we deliver value for money to enable participants to maintain choice and control over their NDIS plans.
- **What could we do better than anyone else in the whole world?** Provide excellence in best practice, sustainable support coordination.
- **What drives our economic engine?** Profit per participant support coordination hours.

Our Big Hairy Audacious Goal (BHAG): Connect4U Australia provides the best independent support coordination in Australia.

Our Customers

NDIS participants with support coordination funding in their plans.

Our Promise to our Customers

Independent support coordination: We deliver value for money to enable participants to maintain choice and control over their NDIS plans.

Our Team

We support a positive team culture and value the diversity, expertise and contributions of our team members, and are committed to their ongoing professional development.

Our Stakeholders

NDIA, NDIS service providers, NISQ, State government agencies (Child Safety, OPG, etc), families and plan nominees.

OUR PRIORITIES



1

Develop and implement quality practices that meet and exceed industry best practice.



2

Maintain and promote sustainability and growth to expand existing capabilities and leverage future opportunities.



3

Commit to building and maintaining a culture that positions us as an organisation of choice.