



## WHO WE ARE



Connect4U Australia Pty Ltd provides truly independent support coordination – it is all we do!

We are NDIS registered to provide Level 2 Support Coordination and Level 3 Specialist Support Coordination across Australia.

Our passionate, enthusiastic Support Coordination team has lived experience with disability.

We are committed to providing the participants we serve with open, honest and unbiased advice and will respect the thoughts, wishes and decisions of the participants we support.

I invite you to join with Connect4U Australia.

- Andrew Walters, Manager



## CONTACT US

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NDIS PROVIDER # 4050074702

ABN 26641289053

## Support Coordination

**MAKING THE MOST OF  
YOUR NDIS PLAN**

**Connect4U**  
AUSTRALIA PTY LTD

## WHAT IS SUPPORT COORDINATION?

The role of support coordination in your plan will depend on your situation and your individual needs and wants.

The task of your Support Coordinator is to assist you to explore your goals, identify reasonable and necessary supports you might need to achieve them, and help turn your plans into action.

Whether you need help at home, want to become more involved in community activities, access different supports if your circumstances change or you are working on developing your next NDIS plan, your Support Coordinator is here to help you.

Your NDIS plan is about you having choice and control - and sometimes that is just about having someone to go through things with.

## HOW CAN I GET A SUPPORT COORDINATOR?

You can ask for support coordination to be put in your NDIS plan, or contact us to discuss next steps!

## YOUR SUPPORT COORDINATOR CAN HELP YOU:



**Learn more about the NDIS and your plan**



**Find service providers and supports**



**Communicate with stakeholders on your behalf**



**Arrange assessments and therapies**



**Purchase aids and equipment items**

## FAQs

### **Does support coordination reduce the amount of funding in my NDIS plan?**

Where support coordination is a capacity building support, it can only be used for this purpose. From July 2020, the NDIS made support coordination temporarily available from the flexible Core budget for participants who do not have support coordination as a separate item. This reduces the funding available for other supports. It is always your choice if you want to engage a Support Coordinator to assist you. Please contact us if you would like more information about this.

### **What is the difference between a Support Coordinator and a Plan Manager?**

A Support Coordinator helps NDIS participants to understand the NDIS and build capacity to exercise choice and control over the services and supports that are right for you. A Plan Manager is responsible for organising payments, processing invoices and tracking budgets.

